

KEEPING LAW FIRMS CONNECTED

The transition to remote work was particularly difficult in the legal profession. Technical glitches and problems starting and hosting remote meetings make it hard for law firms to put their best foot forward for their clients.

AV Solutions has worked with many Louisiana and Gulf South-based law firms that place a premium on making a good impression every time.

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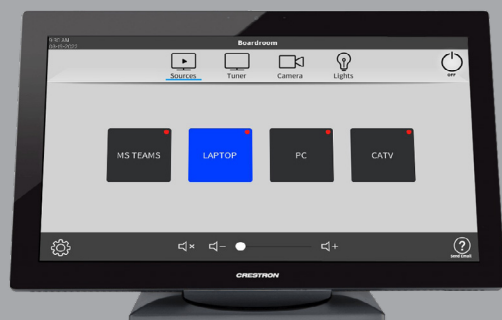
Challenge: Outdated Systems

Zoom became the video conferencing standard in the legal profession, but **many law firms' legacy video conferencing systems can't connect to conferencing platforms.** That means lawyers can't deliver reliable, secure services remotely, such as meetings or remote court hearings.

Solution: Upgrade Technology

AV Solutions recommended upgrading with **both temporary and permanent solutions** that keep the firm on budget. Temporary options include mobile conferencing carts that can travel between rooms to bring video conferencing capabilities with them.

More permanent solutions can include upgrading legacy equipment when the budget allows. AV Solutions helps ensure the technology upgrades made by every law firm are interoperable with Zoom and other common cloud-based conferencing platforms.



AVos is an all-in-one controlled room solution that increases productivity and eliminates IT support calls.

2

Challenge: Lawyers Hate Glitchy Technology

Without the right technology, attorneys can't deliver a high level of service to their clients, and they risk looking unprepared and unprofessional.

Solution: Adequate Training for Technology Users

Meeting rooms should be outfitted with simple solutions that aren't difficult to figure out and use. IT teams should also provide "white glove" service to technology users, including adequate training. AV Solutions' AVos tool is an **all-in-one controlled room solution that increases productivity** and makes it easy for users to start meetings, presentations, and conferences with a single touch or no touch, without needing help from IT..

3

Challenge: Law Firms' Technology Is Outdated

If courts close unexpectedly, work goes remote without warning, or there are other disruptions, firms can't keep delivering services to their clients at the right level due to outdated technology.

Solution: Anticipate Needs

AV Solutions helped this law firm meet current and future needs by training employees on technology before work went remote.

Now, AV Solutions is helping them prepare for employees' return to the office. They can help firms start thinking about how employees are experiencing meetings at home, and how those experiences can be replicated in the office.

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Challenge: Making the Right Tech Investment

Law firms have a hard time assessing technology expenditures, so they either keep throwing money at a problem without actually solving it, or they don't **make the right investment to address technology challenges they are facing.**

Solution: AVos From AV Solutions

The AVos solution from AV Solutions helps law firms track what rooms and what technology is being used, and what rooms are being used most often. Using that data, law firms can make more informed decisions about the kinds of tools and spaces their employees prefer.

AVos also sends alerts as soon as systems go down, or sometimes even before they fail, so law firms and their technology partners can **resolve issues quickly or identify tools that need to be upgraded or replaced.** This creates a pristine experience for users and helps law firms spend their technology budgets in the right place.

To learn more about how AV Solutions can help your law firm find the right technology solutions to meet the needs of today and prepare for the needs of the future, get in touch.

Next Steps

Want to talk more about how your company can save thousands of dollars with a comprehensive technology plan that makes you more efficient and productive? Get in touch with AV Solutions today.